

EntraPass Security Management Software v8.20



Johnson Controls is pleased to announce version 8.20 of Kantech's flagship EntraPass Security Management Software. We continue to build upon a world-class user experience adding the further simplification of how users remotely access the EntraPass go Mobile App, enhanced Users/Card search functionality and the debut of EntraPass web to macOS users.

EntraPass Security Management Software is available in three different editions plus hatrix:

[Special Edition](#) (SE)

Single workstation security software

[Corporate Edition](#) (CE)

Multiple workstation security software, 50 mobile/web connections

[Global Edition](#) (GE)

Enterprise-level security software, supports up to 128 workstations, 200 web/mobile connections

[hatrix](#)

Hosted and Managed access control solution

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Key Features / Benefits at a Glance

EntraPass web for macOS (CE, GE)

The EntraPass web platform that delivers remote and convenient real-time access to manage common security tasks and reporting from any computer connected to the internet is now available to operate on macOS. Simply [download the EntraPass web application directly from the App Store](#) and stay connected even when on the go.

Enhanced Users/ Cards search functionality

The Users/ Cards search window has been re-engineered with new features centered on toolbar search functionality. When opening the Card window on the Users tab in EntraPass v8.10 the impending profile search would lead the administrator through a long path in order to get to their results. What's changing? The search window and navigation within v8.20 now appears as an expandable menu pane on the left-hand sidebar for overall simplified searching.

EntraPass go Pass Requests no longer attached to selected SmartLink (CE, GE)

On larger systems, with access to the EntraPass API or an inbound connection, the SmartLink feature has been updated to automatically accept requests – eliminating the need to configure every connection. When previously selecting to send an EntraPass go Pass invite only a predetermined SmartLink could receive the command. By default when running EntraPass v8.20, any available SmartLink will now automatically receive such requests without the additional procedural step.

Inclusion of 'Email' field in CSV report exports from Account Statistics (hatrix)

This added field gives hatrix managers a more informative contact reporting option when exporting an operator account sites statistics report. Easily choose a set of accounts/owners and export email addresses, along with additional account statistics.

Streamlined video server setup (hatrix)

Instead of using port forwarding to retrieve camera details, EntraPass v8.20 enables the user to connect to exacqVision through their outbound connection and video Gateway. EntraPass web and EntraPass go will also now support the exacqVision relay connection so that operators can access video anywhere. By enabling this feature within the server, the need for IT involvement is eliminated and customers will be able to connect their exacqVision NVR to the hatrix system.

ITV2 integration with DSC PowerSeries Pro and Neo alarm panels

ITV2 Type 2 encryption was added as an integration option for use with both the DSC PowerSeries Neo and PowerSeries Pro intrusion panels in EntraPass v8.0, making installations more cyber secure. For further security and compliance purposes in v8.20, users will be mandated to update the default Integration Access Code when defining and programming any DSC PowerSeries Pro or Neo panel.

Two additional account service types (hatrix)

To help facilitate the management of accounts, we have added two additional account service types as an internal process option designed for dealers who may provide the option for client badge printing off-site.

- Hosted – Local Printing
- Managed – Local Printing

Frequently Asked Questions

Q. If I've previously set an Integration Access Code on a DSC PowerSeries Pro and Neo alarm panel, does the code need to be changed an update to EntraPass v8.20?

A. No, if an access code is already in place, no changes will be necessary.

Q. What macOS versions does EntraPass web support?

A. macOS High Sierra and higher.

Q. What version of EntraPass / hatrix is needed to run EntraPass web on macOS?

A. EntraPass web on macOS requires EntraPass v8.00 or higher.

Q. Are there any limitations for EntraPass web on macOS vs Windows?

A. Yes, there are currently a few minor limitations for EntraPass web using macOS:

- There is no video option to view live video, playback or alarm video.
- DSC PowerSeries Keypad is not available.
- Badge Printing of Cards are not available.
- Reports cannot be saved locally in PDF. You may still run, view and email any reports.

Ordering Information

EntraPass Security Management Software v8.20 is now available for download by authorized personnel at www.kantech.com. For more information on EntraPass v8.20, please email kantechsales@tycoint.com or contact your Kantech Account Representative.

NOTE: Availability varies by region. You will need to be logged on to the Kantech website to download the latest version of EntraPass Security Management Software.

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